

## **Issue 104: INSIDER'S EDGE: Reapplying for Medicaid**

Parting ways is never easy. Unfortunately, when Medicaid recipients fail to renew their benefits or submit documents to satisfy outstanding verifications in a timely fashion, their benefits will end. Consumers may not realize they have been disenrolled until they try to use services.

At the end of this month, some current Medicaid recipients will be disenrolled if they

- Never reapplied for benefits through Maryland Health Connection,
- Never submitted a complete application in Maryland Health Connection, or
- Failed to submit documentation to satisfy outstanding verifications within the 90 day window.

All consumers who will be disenrolled were notified that their benefits would be discontinued if they failed to take action. Consumers up for renewal received a letter indicating that they needed to reapply for benefits in Maryland Health Connection. Consumers with outstanding verifications received a notice and reminders indicating they needed to provide additional information or their benefits would be discontinued. However, consumers do not receive a final notice indicating their case has closed.

### **Next Steps: How to Help Consumers Who Lost Medicaid Coverage**

You must help consumers in this situation reapply for benefits. Consumers should be sure to answer the question in the *Special Enrollment Period* section indicating that they recently lost their health care coverage. A Job Aid providing additional information on processing these cases will be sent to select assistance workers.

**Have a question?** Send it my way, [dhmh.medicaidmarge@maryland.gov](mailto:dhmh.medicaidmarge@maryland.gov).